Timber Line Tidbits

April 2020
Testing Alarms

Kim's Corner- free service for alarm testing
Dan's Download-working remotely

Kim's Corner

Kim Evezich
Estimator/ Owner
303.697.0440

Send an email to Kim

Test Your Alarm Dialer!

Are you testing your alarm dialer on a daily or weekly basis? Every SCADA computer (or Red Lion Touch Screen) needs a *TEST ALARM DIALER* button on your computer screen. With more people managing water/waste systems remotely it is more important than ever to make sure you are getting your alarms! This test should be part of your Standard Operating Procedure (SOP).

To help out during this virus season, Timber Line is offering free help-desk service to any water system who needs to add a test button, review how to use the test button, or review/change the call-out list or how alarms are acknowledged. This includes Red Lion touch screens.

For an alarm to reach your phone the SCADA computer must be running, the alarm software must be running, the voice modem and VOIP to Voice modems must be running, and your DSL or phone connection must be active. With so many essential components, regular testing is a must! Call our help desk 303-697-0440 or email me by clicking the button to the left and we will have our help desk staff assist with your dialer.

Dan's Download

Dan Schuelke
CEO / Owner

The Covid virus has many of our customers working overtime or working from home. We can help streamline your process by adding redundant alarming, adding Webspace or client licenses for smart phone access, or providing redundant communication paths for remote log-in. Give us a call and we are happy to help.

Our Mission
To find opportunities to delight our peers and customers by making the complex simple.

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